



WARRANTY

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Basic Warranty Coverage

Mats, Inc. provides a basic warranty on all new products against defects in materials and workmanship for our full product line. Specific warranty protection periods are listed below:

- **Foot Grilles**
 - ✓ **ProTrack Aluminum Foot Grilles** **5 years**
(DualTrack, SafeTrack, DesignTrack, UltraTrack, Reversa Grid)
 - ✓ **All other Aluminum Foot Grilles** **1 year**
 - ✓ **Soft Grid and Ultra Entry** **5 years prorated**
First Two years 100% replacement, years 3-5 prorated replacement

- **Modular Tiles** **3 years**
- **Roll Goods** **3 years**
- **Walk-off Mats & Runners** **1 year**
- **Sports Flooring**
 - **Decathlon** **5 year limited**
 - **All others** **1 year**
- **Anti-Fatigue & Industrial** **1 year**
- **Logo Mats** **1 year**

All products must be maintained according to our maintenance instructions. On fibered products, this warranty does not cover cuts, burns, shedding, pilling, staining, soiling, matting of fiber, fading or flattening of the pattern, or fiber loss due to abnormal use or application. Fiber loss is defined as pile reduction that exceeds 15% in any one area, or to the point the backing is showing through to the top of the mat. This warranty does not cover nosing or seaming. The obligation under this warranty is limited to the original user and to the replacement, repair, or pro-rated refund of said product. Materials must be returned freight prepaid when requested for inspection to obtain this warranty. Freight charges will be credited when goods are deemed warrantable. The labor costs of removing and/or reinstalling replacement materials and associated freight costs are not part of this warranty. Mats, Inc. reserves the right to determine final warranty coverage. Questions? Please call 800-MATS-INC (800-628-7462) for assistance.